



1 YEAR LIMITED WARRANTY FOR UV-CLEAN PRODUCTS

All ENS Group UV-Clean products will remain free of defects in material and workmanship for a period of one (1) year from the date of invoice or shipment, whichever occurs first (the "Warranty Period") and is subject to any exclusions and limitations as set forth below. Any product invoiced but not shipped will have its Warranty Period started as of the invoice date.

Exclusions and Limitations

These warranties do not cover product abuse, modification, failure to adhere to product instructions, improper operations and/or misuse. ENS Group is not responsible for damage arising from failure to follow instructions relating to the product's intended use. ENS Group is not responsible for injury or loss caused by or associated with the installation and/or use of ENS Group products in any manner other than in strict conformance with the instructions set forth in its installation instructions, technical bulletins and/or product literature.

ENS Group does not warranty damages or defects to ENS Group UV-Clean products under the following conditions: an Act of God, unauthorized service or repair, damage from electrical power problems, usage of parts or components not supplied by ENS Group, failure to follow product instructions and guidelines including failure to use proper recommended tools for installation or adjustment, unauthorized changes to the product, shipping damage (other than original shipment from ENS Group), failure to perform preventative maintenance, or damage caused by peripherals or software or from other external sources.

Exclusive Remedy

Warranty Replacement or Repair: In the event that any ENS Group UV-Clean product becomes defective in material or workmanship during the Warranty Period, ENS Group will determine with you if the product defect is covered under warranty. ENS Group, at its sole discretion, may replace or repair the unit determined to be under warranty. You must contact ENS Group to obtain a Return Material Authorization (RMA) number. Contact information is found at the ENS web site at www.ens-co.com. Replacement or repair of product under warranty does not renew or extend the Warranty Period. For returned products that are not covered under warranty or if, after examining and testing the returned product, ENS Group concludes that the product is not defective, ENS Group offers the following options:

1. You may upgrade to a new, functionally equivalent product at a normal list price.
2. ENS Group will return the product to you, at your shipping expense and risk.
3. You may request in writing that ENS Group appropriately dispose of the product for you. A fee may apply for this service as designated by local law.



N. America Sales: (952)-767-1005 | Email: ENSNAmerica@ens-co.com | Visit ens-co.com

For more information:

Get in Touch



Warranty Disclaimer

The parties hereby expressly agree that the liability of ENS Group will be limited to the repair or replacement of defective ENS Group UV-Clean products and that ENS Group will bear no liability toward the Distributor, reseller, end-user, or towards any third party for:

1. any cost of procurement of substitute goods, technology, services or rights;
2. interruption of use or loss or corruption of data;
3. any matter beyond its reasonable control;
4. any direct, indirect, consequential, incidental, punitive, special or exemplary damages or losses, whether arising out of the law of contract, delict, breach of statutory duty or otherwise, arising out of the use of the ENS Group UV-Clean product, or the inability to use the ENS Group UV-Clean products, or otherwise in connection with this Agreement, even if it has been advised of the possibility thereof. ENS Group shall not be liable in any event for repudiatory damages.

Warranty Transferability

This Limited Warranty is available only to the original end consumer and is non-transferable. For this warranty to be valid, the ENS Group UV-Clean product must have been purchased directly from an authorized distributor, reseller and/or authorized representative of ENS Group.

1 Year Extended Warranty

Same as Limited Warranty but for 2 years. Sold at time of original product purchase only.

2 Year Extended Warranty

Same as Limited Warranty but for 3 years. Sold at time of original product purchase only.

